



Sloan Consulting

PRODUCTIVITY, QUALITY, INFORMATION AND BUSINESS SYSTEM SOLUTIONS

SIX SIGMA PROJECT NAME					
Voice of the Customer, 6σ Target Service,					
Senior Champion					
Black Belt(s)					
Expected Annual Savings					
Start Date		Target Completion Date			
ELEMENT	DESCRIPTION	RESULTS			
Project Description	Goal statement (quantified)				
Objective(s)	Key Process Metrics always include dollars. Critical to Quality- CTQs' Defects, non-value added time, and Value Added time are always important.		Baseline	Goal	Units
		Metric 1			
		Metric 2			
		Metric 3			
Process or Value Stream Maps	Paces where waste and rework can be removed				
Business Case	Financial justification				
Team Members	Names and roles of team				
Process Boundaries	Focus avoids project creep				
Benefit(s) to the customer	How will the customer know improvements have been made?				
To Do List for Successful Six Sigma Breakthroughs	Each To Do must have deadline for completion.	To Do		Deadline	
		Define			
		Measure			
		Analyze			
		Improve			
		Control			
Sustain Gains and Standardize					

